



**Jackie Radford**  
*Senior Consultant*

Jackie Radford comes to *The Leader's Edge* with a wealth of expertise including over 20 years of experience in business, having worked in leadership positions in operations and human resources at Johnson & Johnson and Quest Diagnostics. As an executive coach and organization development practitioner, Jackie specializes in helping leaders and organizations manage complexity and change. She is dedicated to helping her clients cultivate a strong sense of personal awareness in order to make informed choices in alignment with their deepest commitments and life goals. Jackie's clients are able to clarify their purpose and passion and integrate these essential qualities into every aspect of their business practices and personal lives. Some of her clients include Johnson & Johnson, Novo Nordisk Pharmaceuticals, International Paper, Avaya, PSEG Services Corporation, Siemens, Merck & Co., Inc and Chubb and Son.

Jackie's varied business experiences allow her to engage powerfully with leaders at all levels in business. She has extensive experience successfully designing customized individual and group interventions that meet specific business and ROI objectives. She offers her clients a commitment to their creative potential and promises a partnership that will serve to amplify their leadership presence. At the core of her work lies the belief in the essential "greatness" of all people and in the possibility of awakening that greatness to achieve unlimited results. Her approach to coaching is guided by her understanding of business objectives and her commitment to leadership grounded in meaning and compassion.

Jackie's educational training is in Psychology, Organization Development and Human Resources. She holds a M.S. in Organization Development from American University/NTL and a M.S. in Human Resources from Webster University. Her coaching certifications are from the Hudson Institute and the Strozzi Institute. She has worked as an adjunct coach for Coaching.com, a Ken Blanchard Company and is a Senior Coach for InnerCall, an international coaching firm. Jackie is a Lead Consultant in the Senior Leadership Program for Professional Women at Rutgers University. Her current memberships include the Organization Development Network and the League of Black Women. She is a Board Member for Delivered Promises and is an active volunteer for the Rescue Mission of Philadelphia.