



## **CHERYL HENDERSON, PsyD**

### **Senior Consultant**

Cheryl is an accomplished organizational development professional and executive coach with over thirty years of leadership experience. She has designed and delivered cross-cultural training and has also consulted to organizations on creating culturally diverse work teams and establishing global team competencies. In addition, she conducts needs assessments, interprets management assessment instruments, provides team process consulting, designs and delivers custom programs at the executive and senior levels of client companies.

Cheryl has assisted in large-scale organizational change by establishing leadership competencies and development strategies for companies. She has an extensive background in providing executive feedback and coaching, resolving conflict among senior management teams and developing leadership programs that facilitate meeting organizational goals and objectives.

She has well-developed skills and proven expertise in organizational assessment, program design, and process management consulting with an emphasis on diversity. Her domestic and global experiences include working in Financial Services, Healthcare, Consumer Products, Manufacturing and Publishing. Her broad base of experience with clients includes: AOL Time-Warner, Avon, Chase, CIGNA, Citibank, Consolidated Edison, E&Y, GE Capital, HSBC, Johnson & Johnson, Marsh, New York Times, Procter & Gamble, and Scholastic.

Additional past corporate positions include: United Technologies Corporation/Sikorsky Aircraft where Cheryl lead an initiative for quality in a manufacturing and engineering environment and provided ongoing facilitation of quality teams employing process improvement tools; CIGNA where she provided large-scale internal change consulting to the Employee Benefits and Financial Services division of this Fortune 500 insurance company, and; AOL Time-Warner, where she led initiatives that identified and developed critical success competencies for leadership and high potential talent within the Time Inc. publishing division of this world class entertainment company. This role at AOL included coaching senior management and providing leadership development planning for the division's top 200 executives.

Cheryl has a Doctorate in Psychology from Wright State University, including a Pre-Doctoral Fellowship in Organizational Consulting at Yale. She holds a Master of Education from Loyola University in Chicago and a Bachelor of Arts in Psychology from the University of Southern California. She is a licensed psychologist, holds a certificate in Organizational Consulting from the National Training Laboratory and is certified in a number of leadership assessment instruments.