

Kisha Hortman Hawthorne, Ph.D., FACHE

Senior Vice President and Chief Operating Officer Children's Hospital of Philadelphia Care Network

Dr. Hawthorne is the Senior Vice President (SVP) and Chief Operating Officer (COO) of the Care Network at the Children's Hospital of Philadelphia (CHOP). In this capacity, she serves as the operational and strategic leader for the hospital's primary care network, Urgent and Specialty Care Centers (SCCs), and hospital affiliates. With a healthcare career spanning more than 20 years, Dr. Hawthorne has extensive experience in hospital operations, information services, revenue cycle and project management. In addition, she possesses expertise in strategic planning, comprehensive business plan development, complex information technology projects, budget management and staff and leadership development.

Prior to her current role, Dr. Hawthorne served as CHOP's SVP and Chief Information Officer (CIO) for seven years. As CIO, she was responsible for strategic leadership of the Information Services (IS) department, managing up to \$50 million capital budget, a project portfolio of more than 90 large and mid-size projects, and 550 full time staff members, ensuring organizational information security and protection of patient and family health data.

As an executive leader, Dr. Hawthorne serves on various strategic CHOP committees including the Growth, Patient Family Experience, and the People Council. She also serves on CHOP's Medical Ethics and Patient Safety committees. For ten years, she served as an executive sponsor for the Multicultural Professionals Network (MPN), one of CHOP's

Employee Resource Groups (ERG). Dr. Hawthorne is often a guest speaker for CHOP programs and symposia as well as many external professional, educational and civic organizations. Her most recent engagements, presentations and panels include serving as a mentor for the NextGen Leader (NGL) Program, featured in a Forbes.com story, Divurgent Consulting's "Women in Tech II" panel, and University City Science Center Smart Talk "The Future is MedTech: Why Philly's in the Driver's Seat".

Dr. Hawthorne is the recipient of numerous awards and recognitions including being named a winner for the 2020 Minority Business Leader Awards by the Philadelphia Business Journal and Healthcare Information and Management Systems Society's (HIMSS) 2019 recipient of the Most Influential Women in Health IT Award. She was also nominated for the 2021 and 2020 Philadelphia CIO of the Year ORBIE Awards.

Dr. Hawthorne holds a PhD in Information Studies from Drexel University's College of Computing and Informatics (CCI). She is a graduate of Florida A&M University, University of Minnesota, and St. Thomas University (St. Paul, MN). She presently serves on Drexel's CCI Dean's Executive Advisory Council Board and the University City Science Center Board. Active in professional and civic organizations, Dr. Hawthorne is a Fellow of the American College of Healthcare Executives and an active member of Alpha Kappa Alpha Sorority, Inc., and The Links, Incorporated.